

eBook

Unbreakable Core

*VSP One Guarantees: Proven Results.
Guaranteed Outcomes.*



100% Data Availability. Guaranteed.

We're the data backbone for the mission critical.

Our legendary guarantee ensures continuous and trusted access to databases and applications, which is why we're trusted by businesses that can't risk failure.

- Continuous data access keeps databases, applications and users online and productive.
- Count on our data storage, which has been trusted by thousands of Hitachi customers for more than two decades.
- Rely on Hitachi Vantara Virtual Storage Platform One (VSP One) to keep your storage workloads running without data interruptions, regardless of your company's size or industry.
- Increase the benefits of our legendary dependability so your business can meet the most demanding service level agreements (SLAs).
- Receive a 30% credit per occurrence, up to 100% of the purchase price for impacted storage systems if your data is ever unavailable.

Subject to Hitachi Vantara's terms and conditions; please contact your Hitachi Vantara Representative for details.

Resilience That Keeps Your Business Running

Want ransomware peace of mind?

Achieve predictable clean data recovery in seconds after a ransomware attack — guaranteed — reducing downtime and data loss, unlike standard SLAs.

- Minimize ransomware reinfection risk with clean data recovery guaranteed for VSP One Block midrange and high-end storage.
- Simplify ransomware resilience with one partner for immutable ransomware data protection, corruption detection and faster recovery at scale.
- Rely on 99.99% ransomware data corruption detection accuracy.
- Receive 40 hours of expert-led incident response services or storage purchase credit if clean data is unrecoverable after an attack.

Subject to Hitachi Vantara's terms and conditions; please contact your Hitachi Vantara Representative for details.





4:1 Data Reduction. No Questions Asked.

Reduce storage requirements with proven data efficiency.

- Increase the effective capacity of block, file and object storage for edge, core and cloud workloads.
- Improve total cost of ownership (TCO) with guaranteed 4:1* data reduction.
- Use smart data reduction to profile workloads with AI and ML to increase capacity without impacting performance.
- Rest assured that if the guaranteed data reduction ratio is not achieved, capacity or a credit will be provided.

Effective Capacity Guarantee Subject to Hitachi Vantara's terms and conditions; please contact your Hitachi Vantara Representative for details.

* VSP One Block 26 and 28 models

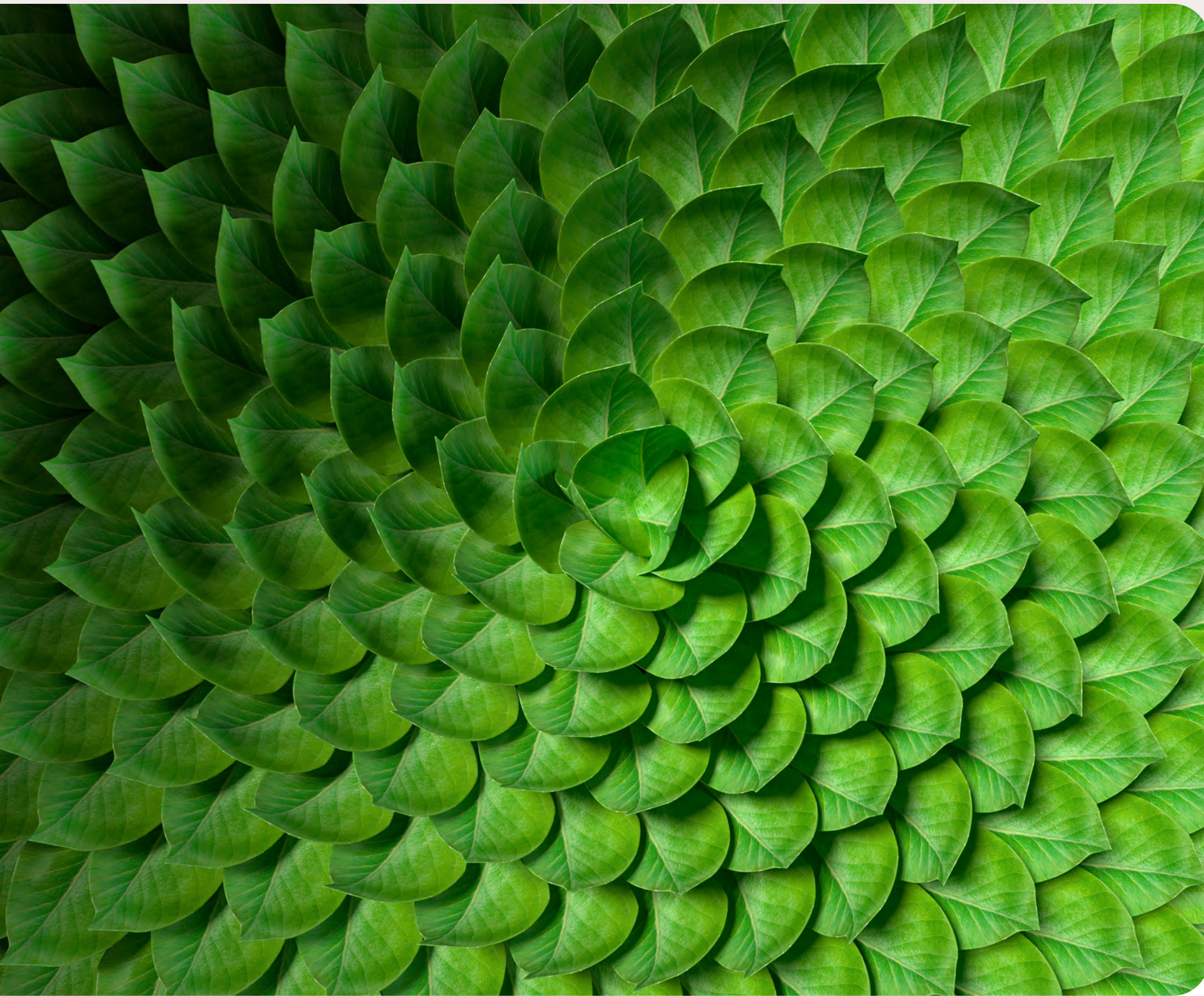
Performance That Holds Strong

Performance you can rely on is critical for high-value workloads like AI, banking and online transaction processing.

- Guaranteed performance of <1 ms latency for your workloads.
- A pool performance target is supplied via Hitachi EverFlex Managed Level of Service, an as-a-service offering that provides assurance that you can count on a minimum level of performance.
- Support for all VSP One Block platforms.
- If we don't meet the guaranteed level of performance, you will receive a service credit.

Subject to Hitachi Vantara's terms and conditions; please contact your Hitachi Vantara Representative for details.





Sustainability That Adds Up

Want to save money and go greener?

Slash energy costs and data center CO2 footprint with VSP One. Plus, we guarantee that your power consumption will remain in budget.

- Rest assured that you can plan for and count a maximum power budget.
- Supports all VSP One Block platforms and is delivered via Hitachi Everflex Consumption Level of Service and Managed Level of Service as-a-service offerings.
- Be certain, in the event the system exceeds your guaranteed power budget, that you will receive a service credit.

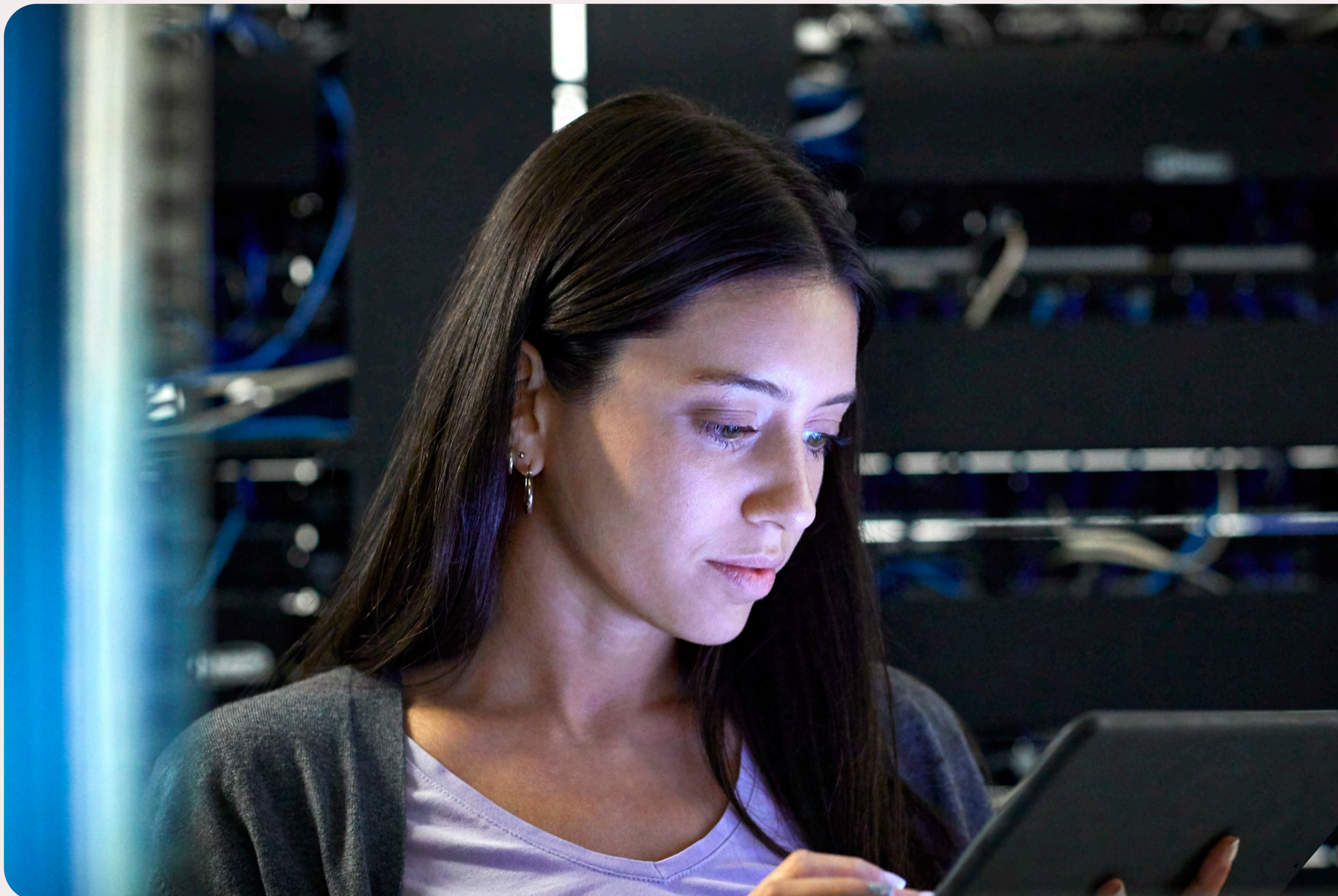
Subject to Hitachi Vantara's terms and conditions; please contact your Hitachi Vantara Representative for details.

Rest Assured That Your Investments Are Protected

Future-proof VSP One by adding next-gen controllers without data migrations.

- Available during VSP One purchase and used when requested by the customer.
- Refresh your VSP One infrastructure without data migrations.
- Lower your total cost of ownership by leveraging existing media for investment protection.
- Improve sustainability by avoiding the operation of old and new systems simultaneously.
- Supports the entire VSP One portfolio of block, file and object storage.

Subject to Hitachi Vantara's terms and conditions; please contact your Hitachi Vantara Representative for details.



Hitachi Vantara

About Hitachi Vantara

Hitachi Vantara is transforming the way data fuels innovation. A wholly owned subsidiary of Hitachi Ltd., we're the data foundation the world's leading innovators rely on. Through data storage, infrastructure systems, cloud management and digital expertise, we build the foundation for sustainable business growth.

© Hitachi Vantara LLC 2026. All Rights Reserved. All other trademarks, service marks and company names are properties of their respective owners.
HV-BTD-EB-Portfolio-of-Guarantees-30Apr26-D

Corporate Headquarters
2535 Augustine Drive
Santa Clara, CA 95054 USA
hitachivantara.com | community.hitachivantara.com

Contact Information
USA: 1-800-446-0744
Global: 1-858-547-4526
hitachivantara.com/contact