

Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2018

This is to certify that:

HITACHI VANTARA INDIA PRIVATE
LIMITED
2nd Floor, Plot No. 09
Survey No. 115/Part
Nanakramguda Village
Gachibowli
Hyderabad 500 032
Telangana
India

Holds Certificate No:

ITMS 761893

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2018 for the following scope:

The Service Management Systems that covers the provision of Managed Services to Hitachi Vantara customers from GDDC Centers at Hyderabad and Kuala Lumpur.
This is in accordance with Service Catalogue ver. 1.1 dated 25th Oct 2024.

For and on behalf of BSI:



Michael Lam, Senior Vice President, APAC Assurance

Original Registration Date: 2022-01-30

Latest Revision Date: 2025-01-15

Effective Date: 2025-01-30

Expiry Date: 2028-01-29

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Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000

BSI Assurance UK Limited, registered in England under number 7805321 at Seventh and Eighth Floors, The Acre, 90 Long Acre, London, WC2E 9RA, UK.

A Member of the BSI Group of Companies.

Certificate No: **ITMS 761893**

Location	Registered Activities
HITACHI VANTARA INDIA PRIVATE LIMITED 2nd Floor, Plot No. 09 Survey No. 115/Part Nanakramguda Village Gachibowli Hyderabad 500 032 Telangana India	The Service Management Systems that covers the provision of Managed Services to Hitachi Vantara customers from GDDC Centers at Hyderabad and Kuala Lumpur.
Hitachi vantara sdn bhd B-11-1 Level 11, Tower B Menara UOA Bangsar, No. 5 Jalan Bangsar Utama 1 Kuala Lumpur 59000 Kuala Lumpur Malaysia	The Service Management Systems that covers the provision of Managed Services to Hitachi Vantara customers from GDDC Centers at Hyderabad and Kuala Lumpur.

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