Service Brief

## Hitachi Vantara Professional Services

Maximize the Value of Your VSP One Block Investment



# According to a leading industry analyst firm,

Hitachi Vantara's strength lies in its professional services, including consulting and design services. These services allow clients to strategically plan and build sustainable business processes and adopt mechanisms to ensure optimized environments for on-premises and cloud clients.

VSP One data platforms offer many advanced features, options, and settings that can be configured and optimized to suit your specific requirements.

For VSP One Block customers, Hitachi Vantara Global Services professionals provide expert guidance and best practices in configuration. Their unmatched knowledge ensures that your VSP One Block will deliver peak performance and seamlessly integrate into your infrastructure and operations.

Hitachi Vantara Global Services can also prevent misconfigurations leading to bottlenecks and data issues, ultimately impeding your organization's progress. We bridge skill and resource gaps by streamlining the deployment and delivering production readiness so your team can capitalize on ensuring optimized storage services and operations.

### **Hitachi is Your Partner for Success**

Hitachi Vantara Global Services organization, with certified technology partners, offers tailored services that prioritize professional expertise, tools, and methodologies so you can quickly deploy VSP One Block based on your business needs. Key service benefits include:

- Expertise and Insight: Partner with professionals with extensive knowledge and VSP One experience. Our consultants, solution architects, and hands-on seasoned experts offer invaluable insights and assist in navigating the intricacies of storage deployment, optimization, and expansions. They also have direct links to engineering and support teams.
- Custom Solutions: Our team will assess your applications and workloads, analyze your requirements, and create a custom, integrated storage solution. Whether you're deploying storage in a private cloud or hybrid infrastructure, the outcome is designed to align with your needs.
- Critical Knowledge Transfer: Entrust us with the technical oversight necessary for fast and efficient deployment and to seamlessly facilitate the transfer of critical expertise to your staff. From day one, we empower your administrators to confidently manage and operate your storage solution so your organization can immediately take advantage of the numerous VSP One Block unique features and options.

#### Maximize the Value of Your VSP One Block Investment

#### Services Built for VSP One Block

Hitachi Vantara offers a range of customizable data storage and infrastructure services tailored for your VSP One environment, creating innovative storage solutions that meet your unique needs.

- VSP One Consulting Services: Mobilizing and augmenting your IT staff ensures expert project execution and comprehensive strategic planning. If you're not inclined, or don't have time to delve into custom professional services, consider our consulting services for time and material engagements. Just let us know how many support hours you would like. Once the solution is in place, you can use hours as needed during the next 12 months for implementation, migration aid and other support. Or allocate hours for a brief storage assessment to fine-tune performance and avert bottlenecks to ensure operations continue to run seamlessly at their peak.
- VSP One Storage Starter Pack: Fast-track Hitachi storage deployment with seamless integration and critical knowledge transfer. Our Starter Packs simplify the path to production readiness by leveraging a clearly defined and standardized implementation task list. Each Starter Pack features a fixed scope, ensuring a cost-effective, turnkey rapid deployment service that accelerates the time-to-production readiness.
- VSP One Storage Implementation Service: Maximize your investment with expert integration, performance optimization, scalability, and data management for VSP One Block. Storage implementation services can be tailored to maximize the value derived from our products and services based on your organization's unique expectations, IT skills, and requirements. This enables you to get the maximum benefit from your VSP One Block investment in a controlled and timely fashion.
- VSP One Data Protection Services: Navigate challenges
  with data protection services that seamlessly integrate with
  your specific requirements. Leveraging Hitachi's top-tier,
  high availability, and data protection technologies like Global
  Active Device (GAD), Hitachi Universal Replicator (HUR),
  TrueCopy Remote Replication (TC), Shadowlmage (SI), and
  Hitachi Data Protection Suite (HDPS), with our expertise
  and efficient processes, ensures rapid deployment while
  optimizing functionality and productivity.

- VSP One Migration Services: Accelerate your migration to VSP One Block with our turnkey, non-disruptive migrations, expertly executed and seamlessly delivered for operational continuity. Uncover, strategize, and implement the perfect migration strategy. Benefit from our proven methodologies, comprehensive, hassle-free approach, and intelligent workflows to streamline your transition to VSP One Block from any source with minimal disruption and uninterrupted operations.
- VSP One Managed Services and STaaS: With Storage-as-a-Service (STaaS), part of the Everflex portfolio of offerings, you pay as you go for VSP One storage. That enables you to control your spending and add capacity when needed. StaaS also brings a public-cloud consumption and heterogeneous hyperautomation model to your data center, resulting in higher efficiency and lower total cost of ownership. We manage the day-to-day administration and oversight of either specific components or your entire IT infrastructure, enhancing operational efficiency through services governed by SLAs. Our subscription-based monthly fees allow for better cost predictability and budget accountability.

Let Hitachi Vantara Global Services augment your existing IT staff so you can quickly realize the optimal VSP One Block environment. With our team of experts onboard, your staff can focus on more important business priorities. Contact us today to start collaborating with Hitachi Vantara Services.

