

Safeguard your organization from costly legal liabilities and loss of corporate assets. Render sensitive data inaccessible with Data and Media Eradication services from Hitachi Vantara.

DATASHEET

Preferred Customer Services From Hitachi Vantara: Data and Media Eradication

Converged Support in Today's Fast-Paced Digital Environment

At Hitachi Vantara, we anticipate the challenges you face in today's dynamic era of digital transformation, and we are prepared to help you continually succeed with end-to-end, converged support.

Preferred Customer Services from Hitachi Vantara is a tiered portfolio of value-added, personalized support offerings designed to complement your existing Premium, Standard or Weekday Basic support service plan.

Protect Your Organization's Reputation and Avoid Expensive Legal Liabilities

In today's digital environment, businesses face the mission-critical task of keeping sensitive data secure. Data and Media Eradication from Hitachi Vantara helps protect your data from external exposure and ensures it is inaccessible from hard disk drives.

This service offering is comprised of three capabilities:

- Data and Media Eradication.
- Disk destruction.
- E-waste management.

Data and Media Eradication also provides detailed reporting in accordance with regulatory compliance requirements and privacy legislation.



The Value of Data and Media Eradication

Comprehensive: Disk destruction service provides complete destruction of your hard disk drives to protect confidential data and to prevent unauthorized access. With specialized equipment, Hitachi Vantara employs disk destruction methodologies and techniques that meet international data sanitization standards.

Cost-effective: Data and Media Eradication renders data inaccessible without the destruction of the physical hard disk drives, which are repurposed. Fines and penalties associated with compromised information are avoided and there is eligibility for eco-friendly financial credits through federal, state and local initiatives.

Verifiable: To satisfy strict auditing requirements, we provide complete auditable and verifiable eradication of data. With best-in-industry, software-based technology, we generate detailed reporting that includes individual certification by hard disk drive serial numbers.

Data Security That Fits Your Business Needs

- **Data and Media Eradication** protects your organization from loss of corporate assets and eliminates the embarrassing and time-consuming task of notifying customers and stakeholders of data breaches.
- **Disk destruction** renders your data on hard disk drives inaccessible and shreds the hard disk drives at your site. This procedure complies with internationally recognized, published data sanitization standards.
- **Electronic waste (e-waste) management** employs secure, yet environmentally safe eradication methods. We ensure compliance with federal, state and local data privacy, information security and environmental regulations. Electronic waste is transferred to a secure location and recycled in an environmentally responsible manner.

“ The entire Hitachi team exuded such continuity, from presales and technical engineers to leasing and post-sales implementation. Everyone was expertly focused and resourceful, and ensured that we got what was proposed in the most optimal way. That’s pretty rare in the industry. ”

– Dean Barley, service delivery manager/project manager, Owens Corning

Why Choose Preferred Customer Services and Data and Media Eradication?

With the increase of regulatory requirements that govern the protection of personal information, businesses look for cost-effective ways to eradicate confidential data.

Data and Media Eradication helps you secure your data and prevent it from unlawful use.

Preferred Customer Services provides centralized support options and direct access to our global team of specialists. We give you unparalleled guidance and support to maximize your investments and grow your business.

See for yourself how to benefit from our industry-leading expertise and customer-centric approach. Partner with Hitachi Vantara for the focused, attentive customer service you need to achieve your business objectives.

When You Succeed, We Succeed

Learn how Preferred Customer Services and Data and Media Eradication support your business needs.

Contact your Hitachi Vantara customer service and support manager or visit HitachiVantara.com.

ZERO OUTAGE
CERTIFIED PARTNER

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Hitachi Vantara at a Glance

Your data is the key to new revenue, better customer experiences and lower costs. With technology and expertise, Hitachi Vantara drives data to meaningful outcomes.

Hitachi Vantara



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BR-13989-B LVA November 2017