

HITACHI VANTARA

Alpine CertMetrics™ User Guide

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Global Learning
Certification Program Office



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Introduction

This guide is for Hitachi Vantara customers, partners and employees who have earned at least one Hitachi Vantara certification or qualification credential. It describes the functionality of the CertMetrics™ credential management system which is used by Hitachi Vantara to track candidates' certifications and qualifications.

CertMetrics self-service benefits include:

- Review and update demographic data
- View exam history
- Check certification status
- Download logos and certificates
- Create, manage and share transcripts

CertMetrics accounts are created automatically by the system upon reception of a test result. To access your account for the first time, you need to complete the First-time Login procedure.

Important: you cannot access CertMetrics if you have never taken any Hitachi Vantara (or any Hitachi Data Systems) test or exam, because there will not be any account for you in the system.

First-time login procedure

1) Access the "Never logged in before" page

- Go to the CertMetrics login page at <https://www.certmetrics.com/hitachi/login.aspx>.
- Click the **Never logged in before?** link below the Login button.

2) Choose how to initiate the procedure

You can initiate the 1st-time login procedure in two ways:

- By email address: in the *Preferred email address* field type the email address that was used when you took the exam, that is the email address associated with your Kryterion account.

or

- By score report: use this option if the "By email address" option failed, or if you want to have CertMetrics use a different email address for communicating with you.
 - **Last name**: your last name
 - **Registration number**: the registration number on your Kryterion exam scheduling confirmation email, or on your Kryterion test result email
 - **New email address (*)**: the email address you want to use to receive communications from CertMetrics

Once you have entered your data click the Submit button. An email with a link and instructions to set your password will be sent to you.

(*): if the email address that you provided is already known by the system, the "By score report" procedure will not be initiated and an error message will be displayed on the screen. In that case, use the "By email address" option with that email address, or contact certifications@hitachivantara.com for assistance.

3) Access the Set Password page

- Click the link provided in the email to access the Set Password page.
- Provide the information requested to set and confirm your password:
 - New password / retype new password
 - Forgot password hint: a hint to help you remember your password
 - Forgot password phrase: a phrase to help you remember your password
- Click the Submit button.

A message will appear on the screen to confirm the password change. Your Login ID number will be displayed with a link to the Login page.

- Record your Login ID, it will be needed each time you want to access the system.
- Click the link and log in.

4) Update your demographic data

Once logged in, please update your demographic data. This ensures that accurate and up-to-date data is stored in the system.

- Go to the DEMOGRAPHICS page.
- Fill in all the required fields (for details see page 5 of this guide).
- Click the Update/Confirm button.

You can now use all of the CertMetrics functionality.

Important: please review your demographic data periodically and update the information as needed, e.g. new company name, email address or contact information.

HOME page

The **HOME** page shows your recent activity and provides access to all available functions.

- Your CertMetrics **Login ID** is displayed at the bottom right.

Logout

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HOME DEMOGRAPHICS HISTORY CERTIFICATIONS TRANSCRIPTS BADGES (CREDLY)

Welcome to the Hitachi Vantara Professional program credential tracking system.
From here you may:

- Review and update your demographic data
- View your exam history
- Check your certification status
- Download logos, certificates and badges
- Create, manage and share transcripts

Need help using this system? Please refer to the [CertMetrics candidate user guide](#) on the Hitachi Vantara Certifications web site.

Upcoming expirations

Without taking proper action, the items in the list below will expire on the indicated dates.


Expiration Date	Name	Event
2021-Nov-04	Hitachi Vantara Qualified Professional - Pre-sales Data Infrastructure Foundation	Expiring


Recent activity


Activity	Status
Certification	
Hitachi Vantara Qualified Professional - Pre-sales Foundation	Expired


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Certification Program


Register for an Exam


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DEMOGRAPHICS page

The **DEMOGRAPHICS** page has four sections: **General**, **Security**, **Mailing address**, **Other Address**.

The editable fields of the **General** section are explained at the bottom of this page. The fields marked with an asterisk (*) are mandatory.

The screenshot shows the Hitachi Vantara user interface. At the top right is a 'Logout' link. The header includes the Hitachi logo with the tagline 'Inspire the Next' and the text 'Hitachi Vantara'. A navigation bar contains links: HOME, DEMOGRAPHICS (highlighted), HISTORY, CERTIFICATIONS, TRANSCRIPTS, and BADGES (CREDLY). Below this is a sub-navigation bar with 'Settings' and 'Identification'. A message states: 'Please review your demographic data periodically and update the information as needed.'

The **General** section contains the following fields:

- First name ***: Text input field.
- Last name ***: Text input field.
- Company email address ***: Text input field with a help icon; the value '@hitachivantara.com' is visible.
- Relationship with Hitachi Vantara ***: Dropdown menu with 'Employee' selected.
- Company name ***: Dropdown menu with 'Hitachi Vantara' selected.
- Alternate email address**: Text input field with a help icon.
- ☐ **Disable email communication (not recommended).**

The **Security** section contains the following fields:

- New password**: Text input field.
- Retype new password**: Text input field.

Below the password fields, the following instructions are displayed:

- Password must be between 12 and 50 characters and must be a mixture of letters and non-letters.
- Password may not repeat the same character more than twice sequentially.
- Password may not contain your loginID or name.

First / Last name: These fields are pre-populated from your Hitachi Vantara Single Sign-On (SSO) account and are not editable.

Company email address: Your company email address is pre-populated from your Hitachi Vantara Single Sign-On (SSO) account.

Important: **do not** enter any personal email address in this field. The company email address is used in association with other systems for record reconciliation, reporting and tracking purposes.

Relationship: Select **Employee**, **Partner**, **Customer** or **Other**.

Company name: Type the first few letters of your company name and select your company in the drop-down list. If you do not find your company name in the list select **Other**.

Other company name: This option only appears if you have selected **Other** in the previous field. Type your company name.

Alternate email address: Optionally enter an email address you would like to use as a backup.

Clicking on the **Identification** link shows the various IDs associated with your CertMetrics account.

- The **Login ID** is your CertMetrics account ID.
- The other IDs show how you are identified in the other systems connected to CertMetrics.

HOME	DEMOGRAPHICS	HISTORY	CERTIFICATIONS	TRANSCRIPTS	BADGES (CREDLY)
Settings	Identification				

Below are the different IDs assigned to your account including your Login ID and Testing IDs.

Candidate IDs

Login ID	
Credly (Acclaim) Badging	
Hitachi	
Kryterion	
Prometric Testing ID	

HISTORY page

The **HISTORY** page shows the exams you have taken that are associated with the Hitachi Vantara (and/or former Hitachi Data Systems) certification program.

HOME	DEMOGRAPHICS	HISTORY	CERTIFICATIONS	TRANSCRIPTS	BADGES (CREDLY)
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View your Hitachi Vantara Certified Professional program exam history.

Hitachi Vantara exams

Exams are imported during regular business hours. After completing an exam, allow 10 business days for it to appear here.

Code	Exam	Registration number	Grade	Date
HQT-2100	Hitachi Vantara Qualified Professional - Pre-sales Data Infrastructure Foundation	9067583		2020-Nov-04
HQT-2000	Hitachi Vantara Qualified Professional - Pre-sales Foundation	6271753		2018-Aug-23
HQT-6740	Hitachi Vantara Qualified Professional - Storage administration	4019161		2017-Mar-23
HQT-4120	Hitachi Vantara Qualified Professional - VSP G200 to VSP G800 storage installation	4019077		2017-Mar-23
HAT-100	Hitachi Data Systems Qualified Professional - Sales foundation	0032730960		2016-Aug-18
HAT-450	Hitachi Data Systems Qualified Professional - NAS installation	0032646852		2016-Jul-14
HAT-680	Hitachi Data Systems Qualified Professional - Storage administration	0032565883		2016-Jun-21
HH0-130	Hitachi Data Systems Storage Foundations	0029410662		2014-Apr-02
HAT-050	Hitachi Data Systems Qualified Associate - Storage concepts	0029410262		2014-Apr-02

Registration number: Number unique to each exam session and provided by the test delivery vendor.

Grade: Pass or Fail status.

Date: The date the exam was taken.

CERTIFICATIONS page

The **CERTIFICATIONS** page shows the Hitachi Data Systems and Hitachi Vantara certifications you have earned. Click the **Expand / Collapse** links to display or hide the list of certifications.

- **Started certifications:** this section is displayed if you have passed at least one exam for a certification that has multiple requirements.
- **Active certifications:** shows all the certifications that you have earned and that are currently valid and active.
- **Expired certifications:** shows all the certifications that you have earned in the past and that are no longer valid.

[Logout](#)

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[HOME](#) [DEMOGRAPHICS](#) [HISTORY](#) **[CERTIFICATIONS](#)** [TRANSCRIPTS](#) [BADGES \(CREDLY\)](#)

[Download Logos](#) [Certification Catalog](#)

View your Hitachi Vantara certifications. Click on a credential link in the left column to display the detailed requirements for that specific credential, including the dates the requirements were met. Use the links in the right column to download certificates and logos.

Started certifications

[Collapse](#)

Name	Started
Hitachi Vantara Qualified Professional	
Hitachi Vantara Qualified Professional - VSP Midrange Family installation	2017-Mar-23

Active certifications

[Collapse](#)

Name	Started	Active	Expires	Downloads
Hitachi Vantara Qualified Professional				
Hitachi Vantara Qualified Professional - Pre-sales Data Infrastructure Foundation *	2020-Nov-04	2020-Nov-04	2021-Nov-04	Logo PDF Certificate

Expired certifications

[Collapse](#)

Name	Started	Active	Expires
Hitachi Vantara Qualified Professional			
Hitachi Vantara Qualified Professional - Pre-sales Foundation *	2018-Aug-23	2018-Aug-23	2021-Aug-23
Hitachi Vantara Qualified Professional - Storage administration	2016-Jun-21	2016-Jun-21	2019-Jun-21
Hitachi Vantara Qualified Professional - VSP G200 to VSP G800 storage installation *	2017-Mar-23	2017-Mar-23	2020-Mar-23

Downloads: On this page you can download your **certificates** (pdf) and **logos** (zip) for all your **active** certifications. Logos are also available via the link at the top of the page (Download Logos).

Started: Date the certification was started (1st successful exam attempt).

Active: Date the certification was obtained. If a certification requires to pass only one exam, then the *Started* and *Active* dates are the same.

Last extension: Date the certification was renewed (if applicable).

Expires: Date when the certification expires.

Certification details: clicking on a **credential link** in the Name column displays the detailed requirements for that specific credential and your progress towards achieving the related certification, including the dates the requirements were met.

Certification Catalog: the **Certification Catalog** link at the top of the page shows the entire catalog of Hitachi Vantara certifications and qualifications.

- Click on a **Credential link** to display all the requirements for obtaining the credential.

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HOME

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Download Logos

Certification Catalog

The certification catalog provides a list of certifications and qualifications grouped by credentials levels. Credentials associated with retired certifications remain valid until their expiration date. Click on a credential name to see the requirements.

Active certifications

Name

Abbreviation

Hitachi Vantara Certified Expert

Hitachi Vantara Certified Expert - Performance architect

Hitachi Vantara Certified Expert - Replication solutions architect

Hitachi Vantara Certified Expert - Replication solutions implementation

Hitachi Vantara Certified Specialist

Hitachi Vantara Certified Specialist - Content Platform implementation

Hitachi Vantara Certified Specialist - NAS solutions architect

Active certifications are shown at the top of the page, **Retired certifications** at the bottom.

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TRANSCRIPTS page

TRANSCRIPTS allow you to share information about your certification(s) and/or your qualification(s), for example if you need to present your credentials to an employer.

You decide which credential(s) and exam(s) are included in the transcript, and you can have the system send the transcript link to an email address of your choice. The recipient will see the information using the link provided in the email. You can save transcripts for re-use.

- Click the **Create new transcript** link.

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HOME DEMOGRAPHICS HISTORY CERTIFICATIONS **TRANSCRIPTS** BADGES (CREDLY)

Use transcripts to share certification information, for instance to show a credential to an employer.

Create a new transcript or edit an existing one, specify which information is to be shared including certification and/or exam names, and select an expiration date. To send the transcript link, select the transcript ID, enter an email address and click Submit. The recipient will be able to see the transcript information until the link expires.

Transcripts

[Create new transcript](#)

Description	Expires after	Display Options	# Views	Last viewed	Remarks	Share
-------------	---------------	-----------------	---------	-------------	---------	-------

(procedure continued on next page)


- Select the information to be included in your transcript.

[Logout](#)

Use transcripts to share certification information, for instance to show a credential to an employer.

Create a new transcript or edit an existing one, specify which information is to be shared including certification and/or exam names, and select an expiration date. To send the transcript link, select the transcript ID, enter an email address and click Submit. The recipient will be able to see the transcript information until the link expires.

Transcript detail

Disabled [?] ☐
 Display Mode [?] Normal ▾
 Display certs [?] ☒
 If displaying certs, show cert dates [?] ☒
 Display exams [?] ☐
 If displaying exams, show exam dates [?] ☐
 Show mailing address [?] None ▾
 Expires after [?] 
 Description [?] 512 Max Characters
 Remarks [?] 512 Max Characters

- Display certs:** If you want to show your certifications.
- Display exams:** If you want to show your exams.
- Expires after:** Specify the date after which the link in the transcript will no longer be valid.
- Description:** Optional description of the transcript, only visible to you.
- Remarks:** Optional public remarks that the recipient(s) of the transcript will be able to see.

- Select the **certifications** and/or **exams** to be included in your transcript.
- Then click the **Update/Confirm** button.

Certifications to display in transcript

Certification Name	Date	Expiration Date
Hitachi Vantara Qualified Professional		
<input checked="" type="checkbox"/> Hitachi Vantara Qualified Professional - Pre-sales Data Infrastructure Foundation	2020-Nov-04	2021-Nov-04

Exams to display in transcript

Exam Name	Date
<input checked="" type="checkbox"/> [HAT-680] Hitachi Data Systems Qualified Professional - Storage administration	2016-Jun-21
<input checked="" type="checkbox"/> [HQT-2000] Hitachi Vantara Qualified Professional - Pre-sales Foundation	2018-Aug-23
<input checked="" type="checkbox"/> [HQT-2100] Hitachi Vantara Qualified Professional - Pre-sales Data Infrastructure Foundation	2020-Nov-04
<input checked="" type="checkbox"/> [HQT-4120] Hitachi Vantara Qualified Professional - VSP G200 to VSP G800 storage installation	2017-Mar-23

Update/Confirm

On the **TRANSCRIPTS** page you can view, edit or delete the transcripts you have created.

- Use the **Edit** link to edit or delete the transcript (the **Delete** button is on the edit page).
- Use the **View** link to see how your transcript will be displayed.
- Use the **Share** links to email or share your transcript on social media.

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Use transcripts to share certification information, for instance to show a credential to an employer.

Create a new transcript or edit an existing one, specify which information is to be shared including certification and/or exam names, and select an expiration date. To send the transcript link, select the transcript ID, enter an email address and click Submit. The recipient will be able to see the transcript information until the link expires.


Transcripts

[Create new transcript](#)

Active	Description ⓘ	Expires after ⓘ	Display Options	# Views	Last viewed	Remarks ⓘ	Share
Edit View		2021-Sep-10	Display Certs (with date) Display Exams (with date)	0	n/a		Email Link Facebook Twitter LinkedIn

BADGES (CREDLY)

Hitachi Vantara training and certification **BADGES** are available through the Credly platform. You can use the **Login to Credly** link to access it.

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HOME DEMOGRAPHICS HISTORY CERTIFICATIONS TRANSCRIPTS **BADGES (CREDLY)**

Click the link below to access the Credly platform.
[Login to Credly](#)

ASSISTANCE

If you require further assistance please contact the Hitachi Vantara certification program office at certifications@hitachivantara.com.

Thank you for your interest in the Hitachi Vantara certification program and for using CertMetrics.

The Hitachi Vantara certification team.

Hitachi Vantara



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