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Hitachi Data Systems Certification Guide

Hitachi Data Systems Certified Professional Program: **CertMetrics Candidate User Guide**

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| Table of Contents

Table of Contents	2
Introduction	3
First-Time Login Procedure.....	3
HOME Page.....	5
DEMOGRAPHICS Page	6
HISTORY Page.....	7
CERTIFICATIONS Page.....	8
TRANSCRIPTS page	10
Assistance	12

| Introduction

This guide is for Hitachi Data Systems customers, partners and employees who have earned at least one HDS certification or qualification credential. It describes the functionality of the **CertMetrics** credential management system, which is used by the Hitachi Data Systems Certified Professional program office to track candidates' certifications and qualifications.

CertMetrics self-service benefits include:

- ⇒ Review and update demographic data.
- ⇒ Check certification status.
- ⇒ View certification history.
- ⇒ Download logos and certificates.
- ⇒ Create and manage transcripts.

To use the system and take advantage of its functionality, you must first complete the First-Time Login procedure.

| First-Time Login Procedure

Important: the First-time Login procedure can be initiated in two different ways:

a) by providing the email address used in your Prometric account

or,

b) by providing information from your HDS exam Prometric score report (*), such as the registration number or your Prometric ID

(* Use a score report only for exams taken at Prometric test centers. If you have taken an exam using the Prometric Internet-Based Testing (IBT) tool you need to use option a) above.

1) Access the "Never logged in before" page.

⇒ Go to the CertMetrics login page at <https://www.certmetrics.com/hitachi/login.aspx>.

⇒ Click the **Never logged in before?** link below the Login button.

⇒ In the new page, provide the requested information using one of two methods:

- **By email address:**

- **Preferred email address:** the email address used the last time you took an HDS exam

OR,

- **By score report:**

- **Last name:** your last name
- **Registration number:** the registration number on your Prometric score report, or,
- **Candidate ID:** your Prometric candidate ID on your Prometric score report
- **New email address:** this email address must be different from the one currently on file in the system (*).

⇒ Click the **Submit** button.

(*): if you get an error message that the email address is already in use, try using this email address in the "By email address" section instead.

After submitting the requested information, the system will send an email that includes a link which will allow you to set your password and obtain your Login ID.

2) Access the Set Password page.

- ⇒ Click the link provided in the email to access the **Set Password** page.
- ⇒ Provide the information requested to set and confirm your password:
 - New password / retype new password
 - Forgot password hint: a hint to help you remember your password
 - Forgot password phrase: a phrase to help you remember your password
- ⇒ Click the **Submit** button.

A message will appear on the screen to confirm the password change. Your Login ID number will be displayed with a link to the Login page.

- ⇒ Please make a note of your Login ID, it is needed every time you access the system.
- ⇒ Click the link and log in.

3) Update your demographic data.

To be able to use the system, you must first update your demographic data.

- ⇒ Go to the **DEMOGRAPHICS** page.
- ⇒ Fill in all the required fields (for details see page 6 of the user guide).
- ⇒ Click the **Update/Confirm** button.

You can now use all of the CertMetrics functionality.

Important: please review your demographic data periodically and update the information as needed, for example new company name, email address or contact information.

| HOME Page

The **HOME** page shows your recent activity and provides access to the available functions. Your CertMetrics Login ID is displayed in the bottom right corner.

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HOME DEMOGRAPHICS HISTORY CERTIFICATIONS TRANSCRIPTS

Welcome to the HDS Certifications Tracking System.

From here you may:

- Update your demographics
- View your certification history
- Check your certification status
- Download logos and certificates
- Create and manage transcripts

Recent activity

Activity	Status
Certification	
Hitachi Data Systems Certified Expert - Replication solutions architect	Active
Exam	
Hitachi Data Systems Certified Expert - Replication solutions architect (HH0-300)	Pass

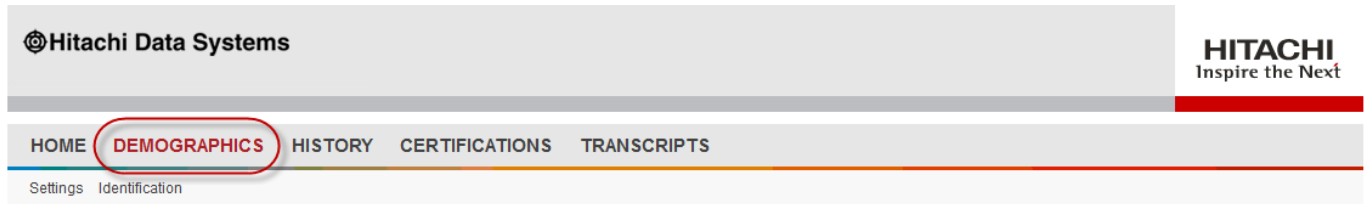
Your CertMetrics Login ID → HDSxxxxxxxx

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| DEMOGRAPHICS Page

The **DEMOGRAPHICS** page has 4 sections: **General, Security, Mailing address, Other address.**

The fields of the General section are explained at the bottom of this page. The fields marked with an asterisk (*) are mandatory.



Please review your demographic data periodically and update the information as needed.

General

First name *
 Last name *
 Preferred email address * ⓘ
 Relationship with HDS *
 Company name * ⓘ
 Other company name * ⓘ
 Company email address * ⓘ

Disable email communication (not recommended).

Security

New password
 Retype new password
 Password hint
 Password phrase

Preferred email address: Enter the email address you would like to use for all communications regarding your credentials.

Relationship with HDS: Select **Employee, Partner, Customer** or **Other**.

Company name: Type the first few letters of your company and select your company name in the drop-down list. If you do not find your company name in the list, select **Other**.

Other company name: This option only appears if you have selected **Other** in the previous field. Type your company name.

Company email address: Enter your company email address. **Important:** It is strongly recommended that you enter your company email address and not a personal one (@msn.com, @gmail.com etc.). The company email address will be used in association with other HDS systems, such as the Hitachi Data Systems Learning Center for record reconciliation and tracking.

Identification: Clicking on the **Identification** link shows the IDs associated with your records.

| HISTORY Page

The **HISTORY** page shows the exams you have taken that are associated with the Hitachi Data Systems Certified Professional program.

View your HDS Certifications program exam history.

HDS exams

Exams are imported during regular business hours. After completing an exam, allow 10 business days for it to appear here.

Code	Exam	Registration number	Grade	Date
HH0-130	Hitachi Data Systems Storage Foundations		Pass	
HH0-260	Hitachi Data Systems Implementer - Hitachi Content Platform		Pass	
HH0-120	Hitachi Data Systems Storage Foundations - Modular		Pass	
HH0-250	Hitachi Data Systems Implementer - NAS		Pass	

Registration number unique to each exam session Pass or Fail status Date the exam was taken

Other exams associated with the HDS certification program

Name	Active date	Expires	Source	Review	Documentation	Language
S10-310 - SNIA Storage Networking Assessment Planning and Design						

| CERTIFICATIONS Page

The **CERTIFICATIONS** page shows the HDS certifications you have earned, **Active** and **Expired**.

On this page you can download your certificates (pdf) and logos (zip file) for all your active certifications. Logos are available via the link at the top of the page (**Download Logos**) or within the table (**Downloads** column).

Active certifications

Certifications are grouped by tracks

Self-service downloads

Name	Started	Active	Last extension	Expires	Downloads
Foundations Track					
Hitachi Data Systems Certified Professional	2019-01-01	2019-01-01	2019-01-01	2019-01-01	Logo PDF Certificate
Implementer Track					
Hitachi Data Systems Certified Implementer - Content Platform	2019-01-01	2019-01-01	2019-01-01	2019-01-01	Logo PDF Certificate

Credential(s) earned (click for details)

Date the certification was started (1st exam attempt)

Date the certification was obtained

Date the certification was renewed (if applicable)

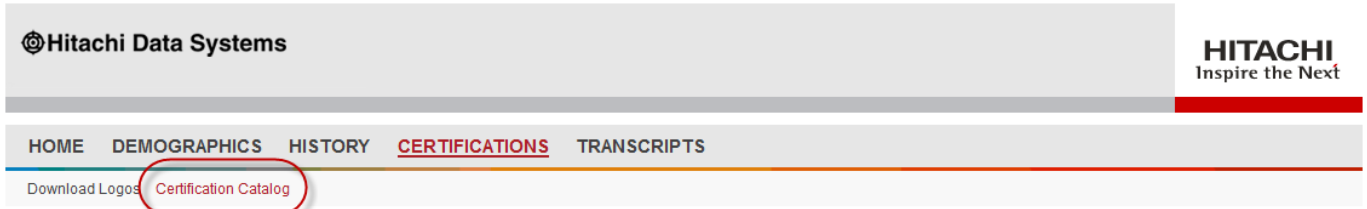
Expiration date

Expired certifications

Name	Started	Active	Last extension	Expires
Architect Track				
Hitachi Data Systems Certified Architect - Business Continuity	2019-01-01	2019-01-01	2019-01-01	2019-01-01
Hitachi Data Systems Certified Architect - Expert	2019-01-01	2019-01-01	2019-01-01	2019-01-01
Hitachi Data Systems Certified Architect - NAS	2019-01-01	2019-01-01	2019-01-01	2019-01-01
Foundations Track				
Hitachi Data Systems Certified Professional	2019-01-01	2019-01-01	2019-01-01	2019-01-01
Hitachi Data Systems Certified Professional	2019-01-01	2019-01-01	2019-01-01	2019-01-01
Implementer Track				
Hitachi Data Systems Certified Implementer - NAS	2019-01-01	2019-01-01	2019-01-01	2019-01-01

Certification details: Clicking on a **credential link** in the left column displays the detailed requirements for that specific credential and your progress towards achieving the related certification, including the dates the requirements were met.

Certification Catalog: The Certification Catalog link at the top of the page shows the entire catalog of HDS certifications and accreditations. Clicking on a credential link shows all the requirements for obtaining the credential.



The certification catalog provides a list of certifications and qualifications grouped by credentials levels. Credentials associated with retired certifications remain valid until their expiration date. Click on a credential name to see the requirements.

[Export Catalog](#)

Active certifications ^

Name	Abbreviation
▼ Hitachi Data Systems Certified Expert (HCE)	
Hitachi Data Systems Certified Expert - Performance architect	
Hitachi Data Systems Certified Expert - Replication solutions architect	
Hitachi Data Systems Certified Expert - Replication solutions implementation	
Hitachi Data Systems Certified Expert - Virtualization solutions implementation	
▼ Hitachi Data Systems Certified Specialist (HCS)	
Hitachi Data Systems Certified Specialist - Compute Platform implementation	
Hitachi Data Systems Certified Specialist - Content Platform implementation	
Hitachi Data Systems Certified Specialist - Enterprise storage installation	
Hitachi Data Systems Certified Specialist - NAS implementation	
Hitachi Data Systems Certified Specialist - NAS solutions architect	
▼ Hitachi Data Systems Qualified Associate (HQA)	
Hitachi Data Systems Qualified Associate - Network Fundamentals	
Hitachi Data Systems Qualified Associate - Storage Concepts	
▼ Hitachi Data Systems Qualified Professional (HQP)	
Hitachi Data Systems Qualified Professional - Modular storage installation	
Hitachi Data Systems Qualified Professional - NAS installation	
Hitachi Data Systems Qualified Professional - Pre-sales Foundation	
Hitachi Data Systems Qualified Professional - Sales Foundation	
Hitachi Data Systems Qualified Professional - Storage administration	

Click on a credential link to display its detailed requirements



| TRANSCRIPTS page

Transcripts allow you to share information about your certifications and/or your qualifications. For example, you might need to present your credentials to an employer.

You decide which credentials and exams are included in the transcript and you can have the system send the transcript link to an email address of your choice. The recipient will see the information using the link provided in the email. You can save transcripts for re-use.

⇒ Click the **Create new transcript** link.

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HOME DEMOGRAPHICS HISTORY CERTIFICATIONS **TRANSCRIPTS**

Use transcripts to share certification information, for instance to show a credential to an employer. Create a new transcript or edit an existing one, specify which information is to be shared including certification and/or exam names, and select an expiration date. To send the transcript link, select the transcript ID, enter an email address and click Submit. The recipient will be able to see the transcript information until the link expires.

Transcripts

[Create new transcript](#)

Transcript ID	Expires after	Display certs	Display exams	# Views	Last viewed	Private notes	Remarks
---------------	---------------	---------------	---------------	---------	-------------	---------------	---------

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(procedure continued on next page)

⇒ Select the information to be included.


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HOME DEMOGRAPHICS HISTORY CERTIFICATIONS **TRANSCRIPTS**

Use transcripts to share certification information, for instance to show a credential to an employer. Create a new transcript or edit an existing one, specify which information is to be shared including certification and/or exam names, and select an expiration date. To send the transcript link, select the transcript ID, enter an email address and click Submit. The recipient will be able to see the transcript information until the link expires.

Transcript detail

Disabled



Display certs  Select the type of information you want the recipient to see

If displaying certs, show cert dates

Display exams

If displaying exams, show exam dates

Display address


Expires after *   Select the expiration date after which the link in the email will no longer be valid

Private notes

Remarks

Certifications to display in transcript

Certification Name	Date	Expiration Date
Foundations Track		
<input checked="" type="checkbox"/> Hitachi Data Systems Certified Professional	2014-01-01	2017-01-01
Hitachi Data Systems Certified Expert (HCE)		
<input checked="" type="checkbox"/> Hitachi Data Systems Certified Expert - Replication solutions architect	2014-01-01	2017-01-01
Implementer Track		
<input checked="" type="checkbox"/> Hitachi Data Systems Certified Implementer - Enterprise	2014-01-01	2017-01-01
<input checked="" type="checkbox"/> Hitachi Data Systems Certified Implementer - NAS	2014-01-01	2017-01-01



Select the exact information (certifications and/or exams) to be included in the transcript

Exams to display in transcript

Exam Name	Date
<input checked="" type="checkbox"/> [HHO-110] Hitachi Data Systems Storage Foundations - Enterprise	2014-01-01
<input checked="" type="checkbox"/> [HHO-210] Hitachi Data Systems Implementer - Enterprise	2014-01-01
<input checked="" type="checkbox"/> [HHO-250] Hitachi Data Systems Implementer - NAS	2014-01-01
<input checked="" type="checkbox"/> [HHO-300] Hitachi Data Systems Certified Expert - Replication solutions architect	2014-01-01

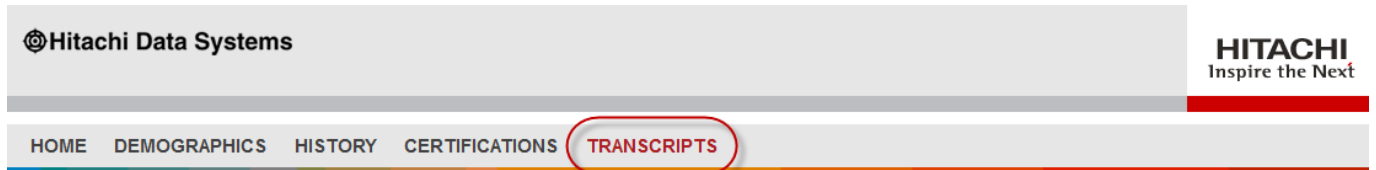
Update/Confirm



⇒ Click **Update/Confirm** to save your transcript.

On the **TRANSCRIPTS** page, you can view, edit and delete the transcripts you have created.

To send a transcript email, select the transcript ID, enter an email address and click the Submit button. The recipient will be able to see the transcript information until the link expires.



Use transcripts to share certification information, for instance to show a credential to an employer. Create a new transcript or edit an existing one, specify which information is to be shared including certification and/or exam names, and select an expiration date. To send the transcript link, select the transcript ID, enter an email address and click Submit. The recipient will be able to see the transcript information until the link expires.

Transcripts

[Create new transcript](#)

	Transcript ID	Expires after	Display certs	Display exams	# Views	Last viewed	Private notes	Remarks
Active	PHYHV44C1F44108T	2014-Jul-31	Yes (with date)	Yes (with date)	0	n/a		

[Edit](#)

Emails

Transcript ID:

Recipient email *

The following is an example of the email that will be sent. If you wish, you can copy the Transcript link and place it in your own email.

Subject: Hitachi Data Systems Certification tracking system (CertMetrics)- Certification Transcript for [Hitachi Data Systems](#)
Message: The HDS certifications program office has received a request to have certification status information for [Hitachi Data Systems](#) emailed to you.

Content of the email that will be sent, including your name, the link to the transcript and the expiration date

Please click the following link to view transcript PHYHV44C1F44108T:
<https://beta.certmetrics.com/hitachi/public/transcript.aspx?transcript=PHYHV44C1F44108T>
 This transcript currently expires on Thursday, July 31, 2014.
 Best regards,
 HDS Certifications program office

| Assistance

If you need further assistance, please contact HDSCertifications@hds.com.

