

Extend IT Beyond the Data Center

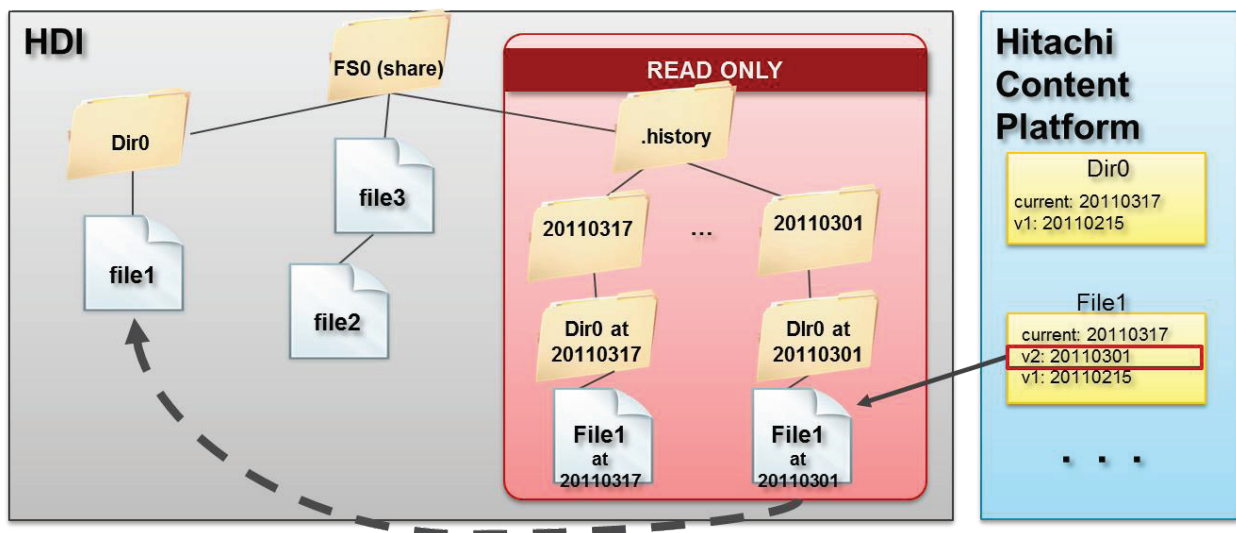
WebTech Q&A Session, September 24, 2014

1. **Is all the data in Hitachi Data Ingestor all the time, or does a user always have to access data via links?**

Newly written files and files that have been 'pinned' to the HDI will be stored in full on HDI. New files remain in Hitachi Data Ingestor until the next polling interval, or when a capacity threshold has been reached. In either event, HDI will create links to files that haven't been recently accessed and files will be retrieved from Hitachi Content Platform (HCP) in the event of a read request. Pinned files will not be turned into links, but copies will reside on HCP for protection, retention and compliance purposes.

2. **Can a user access older versions of a file from HDI, or do they have to call the helpdesk and have the older version restored from HCP?**

Users can perform self-service recovers of old versions via the history folder on HDI.



3. **Does HDI require HCP, or can it send data directly to Amazon, Google, etc.?**

Hitachi Data Ingestor does not connect directly to cloud services with the exception of Hitachi Cloud Service for Content Archiving, which must connect to Hitachi Content Platform. HCP offers hybrid cloud capabilities that can be used to store copies of data in public cloud services. This enables HCP to create and maintain a content catalog that knows where any data is physically stored and simplifies the movement of data among private IT storage and various cloud services.